

FREQUENTLY ASKED QUESTIONS

Are single rooms available?

Single rooms are available only to returning students.

May I decorate my room?

Students are encouraged to personalize their rooms. It is recommended that removable tape be used to affix posters and other decorations to the walls. The use of other types of tape, staples, or tacks of any kind may result in damage to the walls and subsequent charges for repair. Pictures and posters may be hung on the room doors, with removable tape; paint and marking pens should not be used on doors. Residents will be charged for cleaning or repairing both sides of their room door. Residents are not allowed to paint their room. Any university provided furniture cannot be removed from the room. Any alteration to the room that causes damage to the room is the responsibility of the occupants of that room. Any decoration which adds significantly to the combustibility of the room is prohibited.

How big are residence hall rooms?

Residence hall room sizes vary by building. Please refer to Residence Hall Dimensions and Amenities handout for exact dimensions in each hall.

May I bring my pet?

A limited range of pets are permitted in the residence halls. Please see the Pet Policy handout for more information on the pets allowed. Discovery of prohibited pets will result in an automatic \$500 fine, even in cases where pets are "just visiting" for a short time; extermination costs may also be charged to residents housing pets. Any dogs being walked on campus property must be on leashes. Students who choose to have a pet are responsible for the upkeep and cleanliness of the pet and tank. Any neglect could result in a fine or removal of this privilege.

May freshman students have vehicles on campus?

Yes, all students are able to have vehicles on-campus and should register them online for a parking decal. To register a vehicle see the following section of My.Pfeiffer (Student Resources>Business Office>Student Requests).

How are room assignments made?

Returning students participate in the room selection process to reserve rooms for the upcoming year. This process will be completed in March. The first step in the process is to complete the housing registration form in January.

New/entering students' room assignments are completed through the Housing Survey. After paying the enrollment deposit, new students may submit a completed housing survey through their My.Pfeiffer account. On the survey, students indicate their preferences for housing and roommates (if applicable). New students' room assignments are made based on the information provided in the application.

Residence Life will attempt to honor roommate requests when all students involved have mutually agreed in writing before the Housing Survey priority deadline (June 15). The University will assign roommates for students who do not express roommate preferences. The college does not discriminate on the basis of race, religion, national origin or sexual orientation in those assignments.

When will I receive my room assignment?

Room assignments for first-year students/transfer students will be made after June 15th. Shortly after your assignment is made, you will receive an email notification. We encourage you to contact your roommate(s) and begin to get to know one another and start planning what each of you will be bringing for your room. You will have an opportunity to discuss the residence life program and other aspects of college life by attending a SOAR session during the summer.

NOTE: If you have not received your room assignment by Aug. 1 or have questions, please contact the Office of Residence Life at (704) 463-3404, Mon., through Fri., 8 a.m.-5 p.m.

May I move in early?

Students are able to move into the residence halls on or after the designated dates published each semester. Typically, early arrivals cannot be accommodated.

May I mail or ship my belongings to campus before I arrive?

Any packages for resident students should be mailed to arrive AFTER the student arrives on campus.

What if I don't get along with my roommate?

Roommates don't always agree on everything. That's OK. But if you and your roommate are having difficulty living together, a variety of strategies can help. Moving to a different room without first trying to work things out with your roommate is not an option. So, here's what you need to do to begin to work out those differences:

1. Talk with your roommate! Let him/her know what's on your mind. Roommates aren't mind readers. Maybe he or she has no idea that you would like something to change!
2. If you talk with your roommate and aren't able to work out the issues, talk with your resident assistant (RA). They are available to help you and they've been trained to help people work out conflicts.
3. So, you've tried talking with your roommate, AND you've received some help from your RA, but you still have some concerns - now it's time to get the Residence Life head staff involved. In some cases, the Resident Director/Assistant Director/Director of Residence Life may coach you a little on how to approach your roommate differently; in other cases, however, s/he may meet with the two of you together to help you communicate with one another.

More often than not, roommate conflicts can be resolved by using one, two or all three of these approaches. If your situation isn't resolved by using these methods, the Director of Residence Life will help you find a better living situation. Room changes are permitted after the drop/add deadline each semester.

May I have guests in my room?

Residents may host guests in their residence hall with the consent of their roommate and/or suitemates. Guests of the opposite sex should always be escorted in the halls, stairwells, and rooms.

What if I get locked out of my residence hall or room?

During the day, students can visit the Office of Residence Life, Suite 103, Stokes Student Center to check out a spare key for 15 minutes. After 5 p.m. or before 9 a.m., they can call the Resident Assistant on call. A \$5 fine will be placed on a student's account each time this happens after the first (free) one.

May I have my own refrigerator?

Students can bring a compact personal refrigerator, provided it is smaller than 4.5 cubic feet and 120W. Micro-fridges are already provided in Ervin Hall.

Are cooking facilities available in the residence halls?

Cooking facilities are located in some residence halls. Cline, Merner, Rowe, and Vaughn residence halls have kitchens located on the first floor.

What appliances can I have?

New Hall:

- Toaster

- Toaster Oven
- Hot plate/griddle (only glass top-no exposed heating coils)
- Coffee Pot
- George Forman Grill, Quesadilla Maker, Panini Maker, etc.
- Crock Pot
- Blender
- Waffle Maker
- Electric Kettle

For all other halls:

- Coffee Pot
- Blender
- Electric Kettle
- Toaster
- Microwave
- Mini Fridge

Not allowed:

- Deep fryers
- Open flames
- Halogen lights
- Ceramic or electric heaters
- Portable A/C units
- Convection ovens

Are any banks located convenient to campus?

A First Bank is located nearby but off campus in Richfield, and an ATM is available in Stokes Student Center for student use.

Where are laundry facilities located and how much does it cost?

Each residence hall has laundry facilities within. Cost for using the facilities is covered through the resident fees.

Is there special housing for freshman students?

First-year students are housed in Merner, Rowe, and Cline (Honors Program Living Learning Community).

How many students live on campus?

Approximately 500 students live on Pfeiffer's Misenheimer campus.

Does my room include any furniture?

Residence hall rooms are typically furnished with a bed, dresser, desk, desk chair, and closet for each resident.

Is there a requirement to live on campus?

Revised Residential Policy, Effective Fall 2016*:

1. **Students will be required to live on campus** for at least six (6) semesters;
2. After six semesters, **to gain approval to move off campus**, students must:

- a. Be in good academic standing with a minimum GPA of a 2.75.
- b. Be in good social standing, no level of probation

3. Exceptions:

- a. The student is 23 years of age or older on the first date of semester classes for the Fall semester;
- b. The student is married and living with her/his spouse;
- c. The student is responsible for a dependent child;
- d. The student is a veteran with at least two years of active military service;
- e. The student resides exclusively with parent(s) or legal guardian(s) in their/her/his primary residence which is within a thirty (30) mile commute of the University;
- f. The student has a documented medical condition where accommodations cannot be met by the University

- 4. Accountability:** Students who violate this residency requirement and are found living off-campus without approval will be charged the on-campus room and board fees. Student housing contracts will be valid for the whole academic year.

**Students who received athletic scholarship will be required to live on campus for as long as they receive that scholarship money. If you wish to void that amount of money to be eligible to live off campus-while meeting the above off campus requirements- please notify me in writing of your wish to do so.*

**If you previously received approval to live off campus, then you are still granted that approval. All requests for off campus living, from this point and forward, will reflect the above standards.*

Should I insure my belongings?

Pfeiffer assumes no responsibility for the loss, theft or damage to personal property, even if that loss was caused by the failure of a University mechanical system such as a pipe bursting. We strongly encourage you to have insurance coverage before you begin residency. Typically, such coverage may be provided by extension of a homeowner's policy, renter's insurance or insurance specifically for college students. Many vendors offer low cost insurance specifically directed to the college environment.

Where do I get mail?

The University does not provide mail boxes for residential students. Many students rent Post Office boxes from the Misenheimer Post Office located on campus.

How do I submit a maintenance request for my room?

For such needs as burned out light bulbs, plumbing or general maintenance issues, submit a work order to the Pfeiffer Plant Operations staff by emailing fixit@pfeiffer.edu.

What am I responsible for cleaning?

Residents are responsible for cleaning their own rooms and private bathrooms. A University plant operations staff member cleans only the common areas of each building, including hallways, parlors, kitchens, and community bathrooms.

Are Residence Life staff members allowed to enter my room?

University staff members may enter your room for health and safety, suspicion of illegal activities/policy infractions, or maintenance concerns. Notice of upcoming health and safety inspections will be posted throughout the entire residence hall prior to the actual inspection.

What are quiet and courtesy hours?

Quiet hours are designated times when residents are required to refrain from making sounds that can be heard from outside their rooms. Quiet hours are 11 p.m.-10 a.m. Sunday-Thursday, and 1 a.m.-10 a.m. Friday-Saturday. These hours allow a period when studying and sleeping can be accomplished. Failure to acknowledge quiet hours will result in disciplinary action.

Courtesy hours are similar to quiet hours but last 24 hours a day. These require students to respect their fellow residents and agree to all requests to lower their volume when their fellow community members are disturbed by the noise. Courtesy hours let residents maximize the use of their hall space even during times not specifically designated as quiet hours.